ORLANDO SOTELO
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OBJECTIVE

QA Software Engineer with decades of experience in software testing, hardware testing, technical support and product management support, seeking a challenge in leading edge software development that will test my abilities and satisfy the need to grow with emerging technologies.

QUALIFICATIONS

Provide testing and support for Software, Internet and Media fields. Support product and project management staff to establish technical and UX expectations ensuring client satisfaction. Define, perform and lead quality assurance activities for various startup software projects. Working experience with content workflow, broadcast video, Linux, Mac OS X, Windows, Android, REST Web Services, GitHub, Python, Oracle SQL, mySQL, MongoDB, asset management and electronics engineering. Experience in: software testing, agile development, shell and Python scripting.

WORK EXPERIENCE

(10/16 to Current): Software QA Engineer, Exactuals, Los Angeles, California
- Providing extensive back-end software testing and product support ensuring product integrity and client satisfaction
- Successfully delivered Direct Deposit payments processing for clients replacing paper checks.

(5/14 to 10/16): Senior Software Engineer QA, YP.com, Glendale, California
- Successfully delivered new data sources enabling users to book a table or schedule a spa online.
- Provided product management team statistical data related to attributes growth of retail chain listings

(10/10 to 04/14): QA Engineer, M-GO (MediaNaviCo LLC), Culver City, California
- Successfully delivered M-GO Movies + TV Android app, reported test results in Test Rail.
- Developed functional test scripts for backend processes.
- Developed automated functional test cases and checked-in test code into GitHub repository.

(10/08 to 10/10): Technical Operations Manager, PlayNetwork, Sherman Oaks, California
- Managed the rollout, support and maintenance of a Linux (Park Media) PC video players for Nordstrom, Steve Madden, Ashley Furniture, Money Mart, PLS and Ecko retail stores.

(04/08 to 10/08): Senior QA Engineer, Macrovision (Rovi), Burbank, California
- Defined and executed software test cases for television guide software and DVR java application.
- Reported defects in SpiraTest test tracking system.

(10/07 to 04/08): Senior QA Engineer, Reunion.com, Santa Monica, California
- Executed manual software testing of a large scale transactional website and email campaign system written in Java.
- Created, conducted test cases and reported defects in Bugzilla

(01/05 to 10/07): QA Engineer, New Technology. The Walt Disney Company, Burbank, California
- Developed and executed software and hardware test cases for proof-of-concept projects including: on-the-go video entertainment and Disney World Park navigation applications written in Flash and Java.
- Maintained a consumer electronics lab, demonstrating use cases of emerging technologies in Peering Networks, Content Piracy, Video on Demand and Digital Rights Management.
- Led demonstrations for Disney Executives, Legal Counsel, U.S. and World dignitaries, explaining the technical ease of digital movie piracy.

(4/04 to 01/05): Software QA Engineer. PhatNoise Inc., Los Angeles, California
- Wrote test plans, test cases, bug reports, executed all software and hardware testing of Windows and embedded Linux applications.
- Delivered an intuitive content management Windows application and automotive mp3 player.

(2/02 to 4/04): Consultant/QA Tester. Sequoia Broadband, Encino, California
- Projects tested include a web browser kiosk, MPEG video player and an autonomous file distribution system.

(6/01 to 4/04): Consultant. DMX Music Littleton, Colorado and Warner Bros., Burbank, California
- Provided remote technical support, shell scripting, Lotus Notes agent scripting.
- Tested and maintained DB2 database, AIX and Lotus Notes applications.
- Diagnosed and resolved system errors and mission critical issues.

(8/00 to 4/01): Senior QA Lead. HITPLAY MEDIA, Los Angeles, California
- Generated test plans from business requirements and use case documents
- Executed test cases for a Java based targeted video advertisement web service.
- Generated bug reports with detailed, reproducible, sequences of steps.

(11/97 to 8/00): Test Engineer. IBM Corporation, Global Broadcast Solutions, Santa Monica, California
- Delivered a Technical Emmy Award winning ad insertion system, Station In a Box, for Warner Brothers Television.
- Collaborated with partners to ensure adherence to broadcast television technical specifications.
- Generated bug reports and assisted developers in resolving open issues.

EDUCATION

(7/85 to 6/87) Associate of Applied Science. ITT TECHNICAL INSTITUTE, Buena Park, California
Focus of studies included: Video Processing, Satellite Communication, Radio and Television Communication, Fiber Optics, Microprocessor Technology and Programming.

(09/08 and 09/11) Extension classes. UCLA Extension, Los Angeles, California
Classes taken: Introduction to Project Management, Agile Project Management